



CUSTOMER PROCESS

STEP 1: Confirm cost of treatment with HCG Protocol

STEP 2: Decide you wish to pay by instalment, utilising the Devizo finance option

STEP 3: Download, Complete & Sign Devizo Application Forms from HCG Protocol website: <http://hcgprotocol.com.au/payment-options/>

STEP 4: Email completed forms + copies of your ID (Drivers Licence + 1 other form of ID e.g. Medicare Card) to: admin@devizo.com.au

STEP 5: A Devizo Customer Service Representative will call you the same day to inform you of your approval and Zero Interest Repayment

STEP 6: Devizo will also notify HCG Protocol of your approved application

STEP 7: HCG Protocol will contact you to arrange ordering of your program.

DEVIZO PROCESS

1. Once Devizo receive all of the required documents they will contact you to advise of your approval and take you through the repayments/or to advise if any information missing from your application
2. Devizo will contact HCG Protocol to confirm your customer details (including match with your photo ID provided)
3. Devizo make full payment on your behalf to HCG Protocol
4. HCG Protocol will also confirm back to you once approved and your treatment can commence/products ordered.